Member benefits
Connecting the contactless ticketing community
As the governing body of Calypso technology, Calypso Networks Association (CNA) was founded with one simple aim: to enable all transport and mobility operators to deliver the best possible ticketing experience to their customers.

Over the last twenty years, we have created a vibrant community in which our members are at the heart of CNA. They define and drive every aspect of the organisation.

It is through our global network of members that we work collaboratively to further our mission to enable transport and mobility operators to control and advance the smart ticketing ecosystem through open standards. We achieve this by:

- **Promoting competition and lowering lifecycle management costs** by avoiding vendor lock-in.
- **Sharing knowledge, experiences and expertise** through education, networking and strategic working groups.
- **Supporting innovation** by removing fragmentation and creating a technically secure ‘baseline’ on which stakeholders can build upon.
- **Encouraging the use of open source software**, which is accessible and usable by all.
- **Advancing global standardisation** through the development of interoperable systems and standards. This helps to share knowledge and reduce system costs, by reducing manufacturer costs.

Now more than ever, it’s critical that an association delivers tangible value to members. That is why every single member of CNA receives exclusive membership benefits and ongoing support from the network. CNA is proud to have 100+ members worldwide, and this number is growing constantly.

Whether you’re a longstanding member of the association, or considering joining us in the near future, I hope you find this document a useful resource on the truly unique opportunity CNA provides to exchange ideas, experiences, and requirements within a supportive and collaborative environment. By working together, there is an opportunity to secure control over the smart ticketing ecosystem and create a sustainable framework for the future.

If you would like to discuss any aspect of CNA’s membership further, we would love to hear from you. Please get in touch by emailing Manon Chaix via manon.chaix@calypsonet.org

With warm wishes,

Philippe Vappereau
Chairman of Calypso Networks Association

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**Member benefits**

All CNA members benefit from greater ownership over the smart ticketing ecosystem via:

- **Networking and collaboration**
  - CNA brings together the brightest minds within the transport and mobility community to share experiences and facilitate industry collaboration

- **Access to CNA’s working groups**
  - Join and participate in CNA’s working groups to promote open standards and influence the future direction of Calypso technology

- **Invitations to CNA’s global events programme**
  - Partake in CNA’s global programme of events, networking opportunities, and annual awards ceremony

- **Strategic support and expertise**
  - Receive preferential rates on strategic support aligned to local, regional, national or global ticketing requirements
  - Gain new skills via preferential rates on CNA’s year-round training programme, tailored to member requirements

- **Technical support**
  - Receive comprehensive technical support and preferential rates on Calypso technology

- **Exclusive access to Calypso technology documents**
  - Access the Calypso library, including documentation, specifications, and guidelines
What will I receive as a member?

1 Networking and collaboration

CNA brings together the brightest minds within the transport and mobility community to share experiences and facilitate industry collaboration. Our members include transport and mobility authorities, operators and service providers, as well as technology manufacturers and transport consultants.

Through in-person networking events and online engagement, CNA is host to a diverse and welcoming community which spans public and private sector organisations. Members regularly describe CNA as a ‘true community’ where all contributions are respected and valued.

2 Access to CNA’s working groups

As a member-driven community, CNA facilitates collaboration through strategic and technical working groups. By joining these workshops, members have an important opportunity to communicate their needs to the smart ticketing community.

They can also help refine the technology to suit the practical requirements of organisations worldwide. By joining and participating in CNA’s working groups, each member can influence the future direction of Calypso technology.
Technical support

All Calypso technology respects existing standards to enable seamless integration and support global interoperability. CNA offers additional peace of mind through its expert team, who are always on hand to offer technical support and assistance as required. Members of CNA also benefit from preferential rates.

What are the additional benefits for manufacturers (providers of Calypso technology)?

- Network with public transport operators, transport authorities and consultants to better understand future contactless ticketing challenges
- Optimise use of Calypso technology through further education on products and technical support
- Receive access to the Calypso PRIME applet to accelerate the development of Calypso solutions on mobile and Java cards (such as bank cards)

Exclusive access to Calypso technology documents

Members of CNA receive access to the extensive Calypso library, including documentation, specifications, and guidelines. There are many documents, including implementation notes and audit and security specifications, which are only available to CNA members. A small number of documents will require a non-disclosure agreement (NDA) to gain access, in accordance with CNA’s security guidelines.
CNA delivers a comprehensive, year-round training programme to promote industry best practice and support the future development of the industry. Training provides an opportunity to learn new skills, share experiences, and gain a deeper level of understanding on how to get the most out of Calypso technology. All training is tailored to industry requirements, including dedicated sessions for transport and mobility authorities and operators, as well as technology manufacturers and transport consultants. CNA can also support with bespoke training programmes upon request.

What will I receive as a member?

Invitations to CNA’s global events programme

CNA runs a global programme of in-person and online events which provide members with exclusive opportunities to network with other industry professionals, learn new skills, discuss challenges and collaborate on solutions. All CNA events are carefully designed to address the priorities of members, and take place in a variety of formats including dedicating networking sessions, training, technical workshops and regional conferences.

Strategic support and expertise

CNA is supported by a world-class team of experts with extensive knowledge and experience across the transport and mobility sector. The CNA team can provide strategic support and expert guidance on industry best practice, aligned to local, regional, national or global ticketing requirements. CNA’s expert team is also available to support and educate organisations who wish to learn more about the benefits of adopting Calypso as an open standard ticketing framework.

What are the additional benefits for public transport authorities and operators (users of Calypso technology)?

- Receive access to Hoplink for seamless mobility services with other operators
- Enjoy preferential rates for strategic services provided by CNA, including consultancy services
- Network with manufacturers, and inform them of current and future contactless ticketing challenges

Strategic support and expertise

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Training opportunities

CNA delivers a comprehensive, year-round training programme to promote industry best practice and support the future development of the industry. Training provides an opportunity to learn new skills, share experiences, and gain a deeper level of understanding on how to get the most out of Calypso technology. All training is tailored to industry requirements, including dedicated sessions for transport and mobility authorities and operators, as well as technology manufacturers and transport consultants. CNA can also support with bespoke training programmes upon request.
Types of membership

CNA offers three different types of membership:

**Effective Membership**

This membership is appropriate for local or transit authorities, ticketing system operators, and organisations deploying Calypso media for end-users (i.e. transport operators, service providers, bank or mobile phone operators).

**Adhering Membership**

This membership is appropriate for providers of Calypso-based solutions (i.e. IC manufacturers, card embedders, terminal providers, fare collection integrator, software providers or consultancies helping users to implement Calypso).

**Gold Membership**

Both Effective and Adhering members can upgrade to a Gold membership to receive additional benefits and support.

Please visit the CNA website [www.calypsonet.org](http://www.calypsonet.org) for further details on membership packages and pricing.

How to join the community

New members are warmly invited to join the CNA community today, with the guarantee of exclusive membership benefits and ongoing support from across the association. Please visit our website - [www.calypsonet.org](http://www.calypsonet.org) - to apply.

If you would like to discuss any aspect of CNA's membership further, please get in touch by emailing Manon Chaix via manon.chaix@calypsonet.org

@calypsonet_asso

[https://www.linkedin.com/company/calypso-networks-association](https://www.linkedin.com/company/calypso-networks-association)